

## **Snow School Professionals**

**REPORTS TO:** Snow School Director

### **PURPOSE OF THE JOB**

Main purpose is to fulfill the Snow School Mission of instructing skiers and snowboarders of all ages and abilities on how to improve their ski/ride skill, while providing a fun and effective learning environment.

### **DUTIES & RESPONSIBILITIES**

- Instruct groups and/or individuals in a fun lesson format
- Teach proper technique appropriate to the ability level of those being instructed
- Promote safety and give students the knowledge to remain safe when they leave the lessons to ski/ride on their own
- Active participant in scheduled sessions
- Be punctual for all scheduled Sessions, Bells and Meetings
- Knowledge of the Snow School Handbook
- Being conscious of School's Vision and Mission Statement while carrying out assigned duties
- Must be helpful, friendly, courteous and professional in accordance with Mount St. Louis Moonstone's commitment to providing superior customer service. Treat each lesson recipient as an important individual when providing instruction
- Report any unsafe conditions, hazards or actions to your supervisor
- Read, understand and comply with all Resort Policies and Procedures

### **SKILLS & EDUCATIONAL REQUIREMENTS**

- Hold current certification in **C.S.I.A.** or **C.S.C.F.** or **C.A.S.I.**
- Friendly, outgoing personality
- Patient, and a love of the outdoors and teaching
- Ability to ski safely and confidently in all ski conditions and in varying types of terrain at all times
- Self-motivated individual
- Experience working with people of all ages
- Genuine interest in participating in a variety of departmental functions
- Enthusiastic team player
- Clear verbal communication
- Ability to work during peak ski times and in bad weather
- Read & write English and able to differentiate between colours



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### PHYSICAL & TIME REQUIREMENTS

- Shift Start Times 830, 1100 or 1700
- Shift Finish Times 1600 and 1900 (available to teach if required, on last hour)
- Be on call and available, if required, on days off
- Report to Snow School Meeting Area on the hour, scheduling lunch and washroom breaks according to business demands
  
- Physically fit to lift up to 40 lbs, assisted lifts with anything over 40 lbs
- Work outdoors in adverse weather and on adverse terrain
- Stability to walk on uneven surfaces and icy conditions
- Work as a team
- Ability to work in a fast pace high stress environment
- Ability to deal with demanding customers that may cause stressful situations
- Comfortable working from heights
- Communicate, converse with and exchange accurate information with customers in a polite and professional manner

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Employee Signature

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Date

**Robert Huter**  
Robert Huter, General Manager