MOUNT ST. LOUIS MOONSTONE

Volunteer Patroller

Reports to: Patrol Supervisor, Risk Patrol Manager

Purpose of the Job

Ski patrollers respond to emergencies when a skier becomes sick or gets injured on the slopes. They assess the skier's injuries, provide immediate first aid and prepare the patient for transport down the mountain. Ski Patrollers also patrol the hills and monitor skiers/boarders to help minimize the risk of a potential incident or injury.

Duties & Responsibilities

- Public relations
- Provide first aid
- Provide transportation off hill to injured guests
- Complete documentation on incidents
- Perform investigation of certain incidents
- Morning and evening sweeps of resort
- General patrolling of the hill
- Educate the guests on Skier Responsibility Code
- Lift evacuations if required
- Dispatch
- Use extreme caution when operating snowmobiles
- Wear appropriate clothing for the day and pack a lunch.
- Read and understand company policies and procedures
- Other duties as assigned

Skills & Educational Requirements

- Advanced Level First Aid & CPR
- CSPS Certification – preferred
- Ability to ski or snowboard at an advanced/expert level
- Ski and snowboard equipment and facilities

Special Requirements: Provide your own equipment, valid driver's licence, and valid advanced first aid and CPR certificate.

- General knowledge of resort type environment and customer expectations
- Public relations
- Good communication skills
- Read & write English and able to differentiate between colours

Physical & Time Requirements

- Day Shift Hours stagger between 0730, 0830 and 1030 starts until 1530 and 1430
- Night Shift Hours stagger between 1530 and 1430 until 2130

- Be on call and available, if required, on days off
- Follow lunch, washroom and break procedures as directed
- Physically fit to lift up to 70+ lbs with assistance
- Ability to push/pull
- Ability to work in a fast pace high stress environment
- Work outdoors in adverse weather and on adverse terrain,
- Work as a team
- Stability to walk on uneven surfaces and icy conditions
- Ability to ascend/descend a ladder and comfortable working from heights
- Communicate, converse with and exchange accurate information with customers in a polite and professional manner

_____ ***Andre Huter***

Employee Signature Date Andre Huter, Director of Operations