MOUNT ST. LOUIS MOONSTONE

Snowmaker

Reports To: Snow School Director

Purpose of the Job

Main purpose is to ensure the proper running of Session Distribution and posting of weekly staff schedule. Proper amount of pros for ski and snowboard students will be the main challenge of this position. The position will work alongside the Snow School Director ensuring the running and implementation of Snow School Policies and Procedures.

Duties & Responsibilities

- Act as a support system for 8-week program Team Leaders
- Assist in the training of Guest Service and Office Staff with regards to Snow School business
- Act as the contact person for office staff
- Act as one of the Snow School Trainers
- Ensure system of Session Distribution is conducted fairly with the goal of matching guest needs with those of Snow School Pros qualities
- Responsible in assisting in the accumulation of Staff Daily Records (time sheets)
- Assist in the delivery of Performance Reviews for Snow School Professionals, 1 at mid-season and 2 at end of season
- Attend Snow School Organizational meetings when scheduled by the Director
- Consistent in carry out Snow School's Vision and Mission Statement
- Perform any other assigned duties by the Snow School Director
- Read, understand and comply with all Resort Policies and Procedures

Skills & Educational Requirements

- Certified Professional in either discipline, skiing or snowboarding
- Possess effective communication and problem solving skills
- Experience in administration of scheduling a large number of staff
- Strong interpersonal relation skills
- Understanding of maintenance of daily labour costs, through proper scheduling
- Self-motivated
- Experience working with people of all ages
- Genuine interest in participating in a variety of departmental functions
- Enthusiastic Team Player
- Patient, and a love of the outdoors and teaching
- Clear verbal communication
- Ability to work during peak ski times and in bad weather

Physical & Time Requirements

- Shift Start Times 830 and 1100 (available to teach if required, on last hour)
- Shift Finish Times 1600 and 1900 (available to teach if required, on last hour)
- Be on call and available, if required, on days off
- Report to Snow School Meeting Area on the hour, scheduling lunch and washroom breaks according to business demands

- Physically fit to lift up to 40 lbs, assisted lifts with anything over 40 lbs
- Work outdoors in adverse weather and on adverse terrain
- Stability to walk on uneven surfaces and icy conditions
- Work as a team
- Ability to work in a fast pace high stress environment
- Ability to deal with demanding customers that may cause stressful situations
- Comfortable working from heights
- Communicate, converse with and exchange accurate information with customers in a polite and professional manner