



## Rental Service Technician

**Reports To:** Rental Manager

### Purpose of the Job

Rental Technicians will perform routine tuning, maintenance, fittings and basic repair work on all rental equipment.

### Duties & Responsibilities

- Tune MSLM rental equipment and customer equipment
- Handling of Debit, Credit and cash purchases
- Complete all repair tags and payment received (cash, credit cards)
- Binding settings: by age, ski/board ability, height, weight
- Give out and returning of rental equipment ~ boots, poles, skis, boards, blades
- Daily care and operation of our Tuning Machine
- Document of post-accident forms on rental equipment
- Monitor equipment for wear and tear ~ notify the Rental Manager if any concerns arise
- Keep entrances and exits of the Chalet clear of snow and ice
- Documentation of rental inventory forms
- Cleanliness of the Rental area
- Read, understand and comply with all Resort Policies and Procedures
- Other duties as assigned

### Skills & Educational Requirements

- Two years' experience of Service Technician
- Certification from the Skiing Mechanic and Managers Workshop
- Certification from the Binding Manufacturer
- Knowledge of PPE that is used with equipment or chemicals that is required for repairs
- Experience working with people of all ages
- Possess effective communication and problem solving skills
- WHMIS training
- Read & write English and able to differentiate between colours

### Physical & Time Requirements

- Day Shift Hours 0800 – 1700
- Afternoon Shift Hours 1600 – 2200
- Be on call and available, if required, on days off
- Follow lunch, washroom and break procedures as directed
- Stability to walk on uneven surfaces and icy conditions
- Ability to remain stationary for long periods of time
- Physically fit to lift up to 40 lbs, assisted lifts with anything over 40 lbs
- Communicate, converse with and exchange accurate information with customers and fellow employees in a polite and professional manner

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Employee Signature

Date

**Robert Huter**

Robert Huter, General Manager