



Rental Technician

Reports To: Rental Manager

Purpose of the Job

A Rental Technician will assist customers with rental selections, and educate them on the prior care and use of the equipment.

Duties & Responsibilities

- Binding settings: by age, ski/board ability, height, weight
- Giving out and returning of rental equipment ~ boots, poles, skis, boards, blades
- Documentation of rental inventory forms
- Monitoring equipment for wear and tear ~ notify the Rental Manager if any concerns arise
- Document of post-accident forms on rental equipment
- Keep entrances and exits of the Chalet clear of snow and ice
- Cleanliness of the Rental area
- Read, understand and comply with all Resort Policies and Procedures
- Any other duties assigned

Skills & Educational Requirements

- Certified by Manufacturer's exam
- WHMIS training
- Experience all rental equipment for sizing and setting bindings purposes
- Experience working with people of all ages
- Read & write English and able to differentiate between colours

Physical & Time Requirements

- Day Shift Hours 0800 – 1700
- Afternoon Shift Hours 1600 – 2200
- Be on call and available, if required, on days off
- Follow lunch, washroom and break procedures as directed
- Stability to walk on uneven surfaces and icy conditions
- Ability to remain stationary for long periods of time
- Physically fit to lift up to 40 lbs, assisted lifts with anything over 40 lbs
- Communicate, converse with and exchange accurate information with customers and fellow employees in a polite and professional manner

Employee Signature

Date

Robert Huter, General Manager