MOUNT ST. LOUIS MOONSTONE

Park Ranger

Reports to
Terrain Parks Manager, Team Leader

Purpose of the Job

A Park Ranger will maintain Terrain Park Features and monitor use of Terrain Park by public and educational students

Duties and Responsibilities

- Assist in the design and construction of all Terrain Park features
- Work closely with Groomers and the Terrain Parks Manager during the construction phase
- Perform morning and evening sweep, set up and tear down
- Perform daily maintenance and marking of Terrain Parks features
- Documentation and checks on Terrain Parks features through the GeoAuditor, noting open and close times
- Monitor all features; take off/landing ramps, rails and box features for wear, any hazards or snow building up around features. If safety is compromised, close the feature; fix the problem as soon as possible. If problem cannot be fixed, keep feature closed until it can be fixed properly
- Monitor all fencing signage, and feature discs S M L XL, verify position and condition are correct. Replace, replant and install when needed.
- Provide written and verbal information on daily maintenance needs to Grooming and Snowmaking departments every afternoon
- Assist with operational duties associated with special events and communicate with Director of Marketing regarding any upcoming events
- Actively participate in the safety education process of all of our guests using the Terrain Parks
- Always project a positive and enthusiastic image of snowboarding and skiing to all of our guests
- Monitor and ensure park participants are adhering to resort standards, requirements, policies, as directed on posted signs and complete periodic visual checks for valid lift passes, season passes, wearing helmets, school groups have proper stickers, rude behaviour, etc.
- Monitor and ensure park only approved/appropriate participant is using park and users have a valid lift pass
- Must communicate proper information to support departments about needs for upkeep of Terrain Park features
- Frequently check parks and trails as time allows
- Monitor and pick up any litter or garbage laying around park and making sure housekeeping in and around huts is complete and tools are stored neatly.
- Assist and work closely with Ski Patrol in there is an injured guest, following proper protocol and notifying Ski Patrol through the CODE system.
- Follow all schedules set forth by the Park Ranger Manager
- Read, understand and comply with all Resort policies and procedures
- Other duties as assigned

Duties broke down during shift as follows, but not limited to:

AM Trail Check:

- Ensure all fencing and signs are in place
- Mark all features with paint if light is flat
- Maintenance if necessary
- Determine whether the Park's shall be open or closed
- Check rail slides for bur's and any sharp edges and file down if necessary
- Accurately complete the terrain park checklist and save on the Edge Auditor system

Monitor Half-pipe and Snowboard Park:

- Handwork throughout the day as needed
- Public education on terrain use
- Act as spotter when required
- Aid in snow removal
- Close features as required

Guest Experience:

- Ensure music in playing in the halfpipe
- Maintain tool and sitting benches
- Boarder Cross and other events

Closing Procedures:

- Remove all fencing and signs that inhibit nightly grooming
- Take down trail markings as needed
- Ensure music is turned off and building is locked
- Turn off/on lights as needed
- Final safety sweep of outback
- Report to Park Manager any necessary changes to park features or any concerns you may have

Skills & Educational Requirement

- Must be an advance to expert snowboarder capable of handling all types of terrain
- Must be capable of making rational decisions in regards to the design and maintenance of terrain features
- Snowboard related industry experience is a benefit
- General knowledge of resort type environment and customer expectations
- Required to use small hand tools such as shovels, augers, ice picks, etc.
- Must be capable of working on and riding on terrain that is not suitable for the skiing public
- Must be able to work well with other individuals and departments.
- Use extreme caution when operating snowmobiles
- Public relations and good communication skills
- Read & write English and able to differentiate between colours

Physical & Time Requirement

- Day Shift Hours 0745 – 1700
- Night Shift Hours 1530 – 2200
- Be on call and available, if required, on days off
- Follow lunch, washroom and break procedures as directed
- Work outdoors, sometimes in extreme weather conditions for extended periods of time wearing appropriate clothing for inclement weather conditions
- Ski or Snowboard on adverse terrain
- Ability to push/pull
- Physically fit to shovel snow
- Capable of moving and lifting objects up to 40 lbs, assisted lifts with anything over 40 lbs
- Ability to remain stationary for long periods of time
- Stability to walk on uneven surfaces and icy conditions
- Comfortable working from heights
- Communicate, converse with and exchange accurate information with customers in a polite and professional manner